



**Tenn Pin Alley  
Birthday Party FAQ's**

*Q: Is a deposit required for a birthday party?*

A: Yes, a non-refundable \$50 deposit is required at the time of booking.

*Q: What if my desired date or time is not available?*

A: If our system does not allow you to select a certain date or time, then that slot is unavailable. Please keep in mind we require 10 days' advance notice to book a birthday party. We welcome you to walk in at any time. If you choose to bring cake or cupcakes, you will be charged \$20. You are asked not to bring any other food or beverage.

*Q: What is the minimum number of guests?*

A: A minimum of 8 guests **(including the birthday child)** is required. You can still book with less than 8 guests, but there are no discounts for smaller groups. Groups larger than 8 will pay an additional fee for each person over the 8-person minimum.

*Q: What if extra guests show up?*

Additional guests may be added for \$20-\$30 per guest based on the selected package. If you anticipate 4 or more additional guests, please contact a Birthday Party coordinator as soon as possible so we can ensure you have plenty of space.

*Q: What if some of my guests don't show?*

A: You will be charged for a minimum of 8 Guest. You are welcome to invite someone else in their place.

*Q: How long will my event last?*

A: Birthday packages are approximately 2-Hours. Additional activities are done after the scheduled party time.

*Q: What if I need to cancel my event?*

A: We understand things happen. If you cancel your event your deposit is non-refundable but can be transferred to another day with a 48-hour notice.

*Q: Can I bring cake/cupcakes?*

A: Absolutely! If you have booked one of our birthday party packages we allow you to bring in cake or cupcakes, but no other outside food or beverage is allowed. If your birthday party is a "walk-in" party and not scheduled you will be charged a \$20 fee for any cake or cupcakes brought into the facility.

*Q: Can I bring decorations?*

A: We supply each party with the necessary tablecloths, paper products, and utensils. Balloons, party hats, and tabletop decorations are allowed. Banners are allowed in our party rooms. Please no confetti, glitter, silly string, pinatas, or anything hanging from the ceiling.